

# SOCIAL MEDIA **STYLEGUIDE** JULY 2023

# Contents

Prolog	3
i i olog	······································

#### **GENERAL INFORMATION**

Overview of channels	4
Tonality	4
Use of hashtags	5
Colors	8

#### **DESIGN GUIDELINE**

1. Instagram	10
--------------	----

- 1.1 The profile's look
- 1.2 Photos and static posts
  - Pixel ratios and free space Use and placement of the Logo Use and placement of the claim Imagery Photos without text Photos with text Text without photos Infographics and illustrations
- 1.3 Videos and animated posts
- 2.1 The profile's look
- 2.2 Photos and static posts
  Pixel ratios and free space
  Use and placement of the Logo
  Use and placement of the claim
  Imagery
  Photos without text
  Photos with text
  Text without photos
  Infographics and illustrations
  2.3 Videos and animated posts
- 2.4 Posts with more than one image

3. Facebook27
3.1 The profile's look
3.2 Photos and static posts
Pixel ratios and free space
Use and placement of the Logo
Use and placement of the claim
Imagery
Photos without text
Photos with text
Text without photos
Infographics and illustrations
3.3 Videos and animated posts
3.4 Posts with more than one image
4. Twitter
4.1 The profile's look
4.2 Photos and static posts
Pixel ratios and free space
Use and placement of the Logo
Use and placement of the claim
Imagery
Photos without text
Photos with text
Text without photos
Infographics and illustrations
4.3 Videos and animated posts
4.4 Posts with more than one image
5. YouTube
5.1 The profile's look
5.2 Videos and animated videos





Social media is an indispensable part of a modern range of communication and marketing tools. This guideline shows how our new corporate design is implemented in a targeted way for the specific channels in our communications on the various social media platforms – including Instagram, LinkedIn, Facebook, Twitter, and YouTube. The structure of the individual sections is designed to make it simple and efficient to implement the guidelines. The relevant teams and agencies receiving this guideline are asked to carefully incorporate the graphic and textual specifications set down in the document so that DEKRA can be presented in a consistent and professional manner.

# General information

# **Overview of channels**

Official requirements for the respective social media channels.

URLs are linked. Simply click on the Logo.











# Tonalität

	Instagram	LinkedIn	Facebook	Twitter	YouTube
Target group	End customers (B2C) up to mid-40s	Business customers (B2B) Decision-makers, applicants	End customers (B2C) > 32 years	Business customers (B2B) Trade press, multipliers	B2B and B2C
Means of address	INFORMAL Professional, confident, as equals, emotive imagery, emojis	<b>FORMAL</b> Professional, maintaining emotional distance	INFORMAL Less formal, professional, respectful, cautious, as equals, emotive imagery, few emojis, avoid addressing directly	<b>FORMAL</b> Professional, maintaining emotional distance	Depending on the video/ target group
Content	Focus on motorsports technical commissioners, emotive imagery, DEKRA B2C services, behind the scenes (personal)	Larger national events, national company group topics, personnel/jobs, industry news, service advertising (cross-selling)	Press releases + important company topics, DEKRA B2C services, avoid addressing directly	Press releases, events, nationwide, industry news	DEKRA B2C/B2B services, image films. Moving image only.

### **Use of hashtags**

### Instagram

# General information:

- Four to six hashtags are used per post.
- Hashtags should seem "natural". That is, they should be tailored to the topic of the post and the goals of DEKRA, with a broad reach

**and not necessarily in a fixed order**, since the reach can be reduced if automation is suspected.

#### HASHTAGS

**1. Level:** The **#DEKRA** brand hashtag is used with every post and is located under the text block.

2. Level: You can also use three or four optional hashtags\* from the corporate focus areas: Services for vehicles and future mobility, information and cybersecurity services, sustainability services,

**AI and data analysis**, and **remote services** are to be placed under the text block. You can also create new series of hashtags, such as #safetyfirstDEKRA or #expertinsights.

Sustainability/ environment	(Cyber) security/AI and data analysis	Expertise/ certifications	Transport/ mobility in the future	Remote services
<pre>#sustainable #sustainability #energytransition #sustainabletravel #greenenergy #ecoresponsible #environment #environmentalprotec- tion #ecofriendly #protectourenvironment #ecohero #environmentalaware- ness #environmentfriendly etc.</pre>	#safety #safetyfirst #safetytraining #cybersecurity #artificialintelligence #AI #dataprotection #dataanalysis #datasecurity etc.	<pre>#healthandsafety #occupationalsafety #publichealth #healthcare  #certificate #certifications  #quality #qualityassurance #qualitycontrol  #expert #expert #expertise etc.</pre>	<pre>#bicycle #cycling #cyclingcity  #bike #bikelife #bikelove  #emobility  #future #futuretechnology #futurecar  #drivingischool #drivinginstructor #drivingistructor #drivingtest #drivingtest #drivingtest #drivingtest #drivinglessons #drivingtips etc.</pre>	<pre>#building #buildingservices #infrastructure #monitoring #technology #datamanagement etc.</pre> <pre>Note:</pre> We recommend that you avoid using the hashtag #monitoring.

\*Hashtag searches should be performed regularly to identify new/current tags with a broad reach. These can then be used in combination with DEKRA hashtags to create an ongoing brand presence when expanding our reach.

**3. Level:** If necessary, one or two special hashtags from the following areas can be added under the text block:

- Special events (#globalDEKRAday, etc.)
- Seasonal (#summer, etc.)
- Location (#nürburgring, etc.)
- Campaigns and your own DEKRA hashtags (#thesafeway #aheadforsafety; #onthesafeside; #moreattention; #DEKRAsolutions; #DEKRA2022; #DEKRArecap; #DEKRAaward2022; #DEKRAcareers)

### Facebook

# General information:

• Two to four hashtags are used per post.

#### HASHTAGS

**1. Level:** The **#DEKRA** brand hashtag is used with every post and is located under the text block.

2. Level: You can also use one or two optional hashtags from the corporate focus areas: Services for vehicles and future mobility, information and cybersecurity services, sustainability services, AI and data analysis, and remote **services**; special hashtags from the areas of **special events, seasonal, location, or campaigns and your own DEKRA hashtags** can also be placed under the text block.

# LinkedIn

# • General information:

- Three to five hashtags are used per post.
- We recommend using hashtags that are **already familiar** and **widely used** in the LinkedIn community.
- Using too many hashtags on LinkedIn can appear excessive and make your post less

professional. Focus on selecting high-quality, relevant hashtags that will grab the interest and attention of your target audience.

#### HASHTAGS

 Level: The #DEKRA brand hashtag is used with every post and is located under the text block.
 Level: You can also add two to three optional hashtags that match the topic of the post and take into account the general information. These are to be placed after the brand hashtag. Another option is using your own DEKRA hashtags.

### Twitter

# • General information:

- One to three hashtags are used per post.
- We recommend using appropriate and relevant hashtags to participate in existing conversations or to start a new conversation on a specific topic.
- Popular hashtags can attract more atten-

tion. But it's important to **check beforehand** that they are not already being used for undesirable or controversial purposes.

#### HASHTAGS

**1. Level:** The **#DEKRA** brand hashtag is used in every post and is located within the text block.

**2. Level:** You can also use one or two optional hashtags that match the topic of the tweet and take into account the general information.

## YouTube

# General information:

- Three to five hashtags are recommended for each video.
- It is also advisable to use hashtags that are **popular, specific, and related to the brand and channel**.

#### HASHTAGS

**1. Level:** The **#DEKRA** brand hashtag is used with every video and is located under the text block.

**2. Level:** You can also use two to four optional hashtags that match the topic of the video and its message and take into account the general information.

## Colors

Colors determine our visual identity in the digital space as well. The defined green tones and accent colors form the framework for the design but are supplemented by further color variants. As a result, there is a range of color gradations for all colors in the corporate design which can be used to supplement digital designs. This creates additional options in the design of functional elements and displays them in an accessible way. In addition to a digital white and black tone, colors are also defined for displaying certain technical information (for instance, red for error displays) for the digital space. The color design in the digital space should also follow the correct color ratio to ensure DEKRA has a seamless overall look.

<b>DEKRA Logo green RGB</b> 0/129/67 <b>HEX</b> #008143	For the Logo and elements based on it	<b>Dark blue</b> RGB 0/46/85 HEX #002E55	For design elements
<b>Dark green</b>	For backgrounds,	<b>Yellow</b>	For design elements
RGB 0/107/82	Headlines, and design	<b>RGB</b> 255/204/0	
<b>HEX</b> #006B52	elements	<b>HEX</b> #FFCC00	
<b>Light green</b>	For calls to action	<b>Orange</b>	For design elements
RGB 100/179/44	and small design	RGB 239/124/0	
<b>HEX</b> #64B32C	elements	HEX #EF7C00	
Digital black RGB 0/0/0 HEX #000000	As a font color	White RGB 255/255/255 HEX #FFFFFF	For backgrounds or as a font color

#### COLORS AS PERCENTAGES

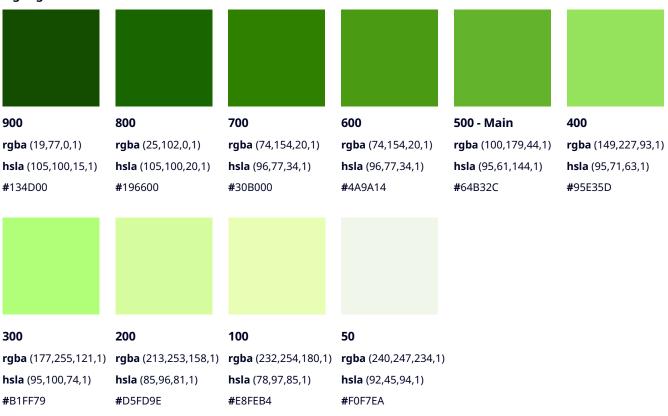
The percentages provided for the colors are a guideline for the overall appearance of the brand.

5%         35%         35%         12%         8%         5%         5%	5%
---	----

The following is an **excerpt** from our digital color palette. It contains colors with high contrastand ensures good readability on screens. The targeted selection of color combinations supports accessibility.

More information on the defined colors for online applications can be found in the **online style guide (available from July 18, 2023).** 

Light green



# Font

We use the Noto Sans font in our digital media to create a uniform appearance. It offers characters in all languages, making our brand recognizable worldwide. The following font styles are available when designing various text elements for digital media:

Headlines and copy text

Noto Sans Regular Subtitle, Sub-Headlines and highlights



Headlines and highlights

Noto Sans Black

# Design guideline **1. Instagram**

Allgemeine Empfehlungen

- Use the recommended file types: jpg, png, or MP4.
- Make sure images do not contain more than 20% text.
- Note that only 125 characters of text are displayed in the feed. The rest has to be expanded.
- Use images and videos that focus on people and what they do.

# 1.1 The profile

#### **PROFILE PICTURE**

Our Instagram page has a distinctive profile picture that shows our Image-Mark in green on a white background. This color scheme makes it easier to identify and position the profile picture so followers can recognize the DEKRA page more readily.

#### THUMBNAILS

The Highlights feature on Instagram allows users to save and highlight their favorite stories on their profile. These are displayed at the top of the user's

#### 320 x 320 pixels



Image-Mark on white background.

Instagram profile page and can be used for: Collections of services, FAQs, tutorials, tips, or current news.



Use icons according to the iconography guidelines in DEKRA green and with a white background.

Detailed information on colors, typography, and design elements can be found in the **Corporate Design Manual.** 

Choose images and videos that convey a

ambience in line with our visual style.

positive atmosphere, with a natural, bright

• Pay attention to the free space for all formats.

# 1.2 Photos and static posts

#### **PIXEL RATIOS AND FREE SPACE**

#### Post on feed

Square 1:1 1080 x 1080 pixels Free space 950 x 950 pixels



#### Make sure that main image and text elements used are always located within the free space.

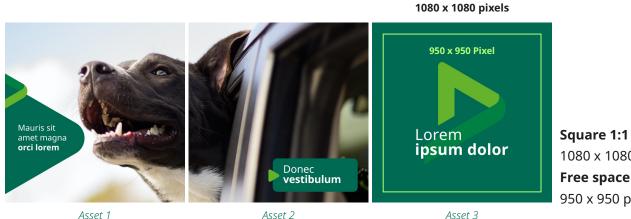
#### Post on feed in portrait format

Portrait 4:5 (vertical format) 1080 x 1350 pixels Free space 950 x 950 pixels



#### Carousel gallery posts and ads

When creating a post with a carousel gallery, it is important to set it up as two individual images. If the post spans two images in the Instagram grid, asset (1) should be saved as a gallery next to asset (2). This ensures that the post is displayed correctly and that the slider works as intended.



1080 x 1080 pixels 950 x 950 pixels

Asset 1

Asset 2

#### USE AND PLACEMENT OF THE LOGO

For use within DEKRA, the Image-Mark should be used rather than the full DEKRA Logo.

#### USE AND PLACEMENT OF THE CLAIM

"**On the safe side**" is the central promise of the brand.

The claim is not linked to the Logo. It has a clear and at the same time restrained sender function. The visibility of the claim must be guaranteed. In the case of smaller formats, it must be checked whether the claim is readable. For example, to use the claim on small formats, it can be used as a single post in social media.

The claim **"On the safe side"** should preferably be used worldwide.

# On the safe side

The existing national claims, such as **"Alles im grünen Bereich"**, retain their validity and can continue to be used if culturally necessary.

The protective space of the claim is the height of one capital letter.

The text color of the claim adapts to the layout accordingly.

# Alles im grünen Bereich

#### IMAGERY

The DEKRA imagery has a realistic look and features natural images. Manipulated or heavily edited images are not used. **Composition:** Expressive image structure that creates a sense of depth and is visually appealing. **Content:** Everyday situations that viewers can identify with and that offer realistic insights into the brand.

**Color scheme:** Natural light, no subsequent filters.



#### Color spectrum

#### PHOTOS WITHOUT TEXT

Images without text can be placed in the triangular image container or can be combined with the Image-Mark or the DEKRA Shield.

**Elements:** Image-Mark, section of DEKRA Shield, and Triangle.

**Colors:** Triangle in DEKRA colors, the Image-Mark in green on a white Triangle, the Image-Mark without a background in white or green or dark green background with white.





#### PHOTOS WITH TEXT

Images with text can use the full range of design elements.

**Elements:** Triangle/Shield combination, Triangle in solid colors, Triangle as an image container, DEKRA Shield as an image container, DEKRA Shield and green text box.

Use of the Logo: The Logo is not used in addition. Colors:

- White background: dark green Headlines, body text and captions/Sub-Headlines in black.
- Dark green background: white Headlines, Sub-Headlines, and body text.

• Note: Light green may not be used for large backgrounds; it is intended for calls to action and small design elements.

#### Font:

Noto Sans (see p.8)

**Punctuation:** Use regular punctuation including very sparing use of exclamation marks.



#### **TEXT WITHOUT PHOTOS**

Texts without photos can be combined with design elements to create the brand context. All the above-mentioned design guidelines apply that do not relate to the use of photos.



#### ICONS

Icons are used to represent information or interactions in a simple way. The basic principle of an icon is that viewers can grasp its meaning with

#### DOS

**Line width:** Maintain an even visual weight for all icons with a balanced line width for optimal use in different sizes.

**Corners:** Use a corner radius that is rounded in an even, balanced manner.

Style: Please use icons that have bold outlines.

**Composition:** Use just a few elements with simple shapes and lines for more clarity.

**Color:** Use primary colors and positive or negative on colored backgrounds.

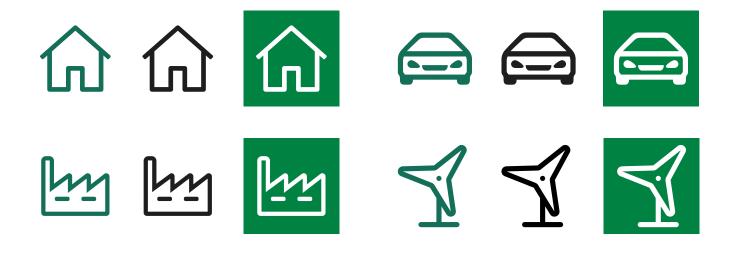
a quick glance. The symbol should therefore be as simple and self-explanatory as possible. Icons should also be recognizable and memorable.

#### **DON'TS**

**Line width:** Do not use icons that look heavier or brighter than other icons of the same size. Lines should not be of different weights, even within the same icon.

**Corners:** Do not mix or use different corner radii or straight corners.

Style: Do not mix and use different styles, such as hand-drawn lines or sketches, isometric, realistic, flat and filled, monochrome, and gradient designs.
Composition: Do not use complex and cumbersome elements in the same icon, and do not use shapes as backgrounds, as this limits readability.
Color: Do not include different colors in outlines or filler.



#### Database: fontawesome.com

Font Awesome offers a wide selection of **free icons**. A **license** is required for access to the **entire database**. If necessary, you can obtain licenses by contacting **corporate-design@dekra.com**.

#### **EXAMPLES OF BEST PRACTICE**









Grid for Instagram feed

# 1.3 Videos and animated posts

When using the design elements in social media videos, please refer to the design guidelines for static posts.

#### **Stories and reels**

When designing a story on Instagram, it's important to consider the free space so that the content is always within this zone. Otherwise, UI elements can obscure part of the content, negatively impacting the user experience and the story's effectiveness. In addition, it is important to comply with Please refer to the Photo and Video Guideline (coming soon) for more information on creating videos.

the minimum size requirements to ensure that the content is clear and easy to read.

**Portrait 9:16 (vertical format)** 1080 x 1920 pixels **Free space** 850 x 1518 pixels Regularly check the current **INSTAGRAM** formats.



#### **USE AND PLACEMENT OF THE LOGO:**

The Logo is only placed at the beginning and end of the video. It does not need to be permanently placed in the image.

#### **GENERAL RECOMMENDATIONS**

- · We recommend that you upload the video in the highest possible resolution.
- Please use MP4 and MOV video formats.
- The maximum video size is 4 GB.
- The maximum video length is 240 minutes.
- The maximum frame rate is 30 fps.
- The ideal length for a video is 3 to 60 seconds.
- The recommended data rate/bit rate for posting via Sprout is 5 Mbps (megabits per second).

#### CONTENT RECOMMENDATIONS

- Present the brand in the first 3 seconds.
- Share your own content and be approachable.
- Give people a reason to keep watching.
- Design videos so they can be watched with the sound off but impress viewers with the sound on. Many people keep the sound off, but there is also a large audience that watches videos with sound.
- Use captions, hashtags, tags and, if applicable, matching product tags for reels.
- Design the video primarily to be viewed on mobile devices.

#### **PIXEL RATIOS AND FREE SPACE**

When designing a video on Instagram, it's important to consider the free space so that the content is always within this zone. Otherwise, surface elements can obscure part of the content, negatively impacting the user experience and the video's effectiveness. In addition, it is important to comply with the minimum size requirements to ensure that the content is clear and easy to read.

#### Square in-feed video

Square 1:1 1080 x 1080 pixels Free space 950 x 950 pixels Video length max. 15-60 seconds

#### 1080 x 1080 pixels



Portrait in-feed video

Portrait 4:5 (vertical format) 1080 x 1350 pixels Free space 950 x 950 pixels Video length max. 15–60 seconds



#### 1080 x 1350 pixels

#### **Instagram stories**

Portrait 9:16 (vertical format) 1080 x 1920 pixels Free space 850 x 1518 pixels Video length max. 15 seconds

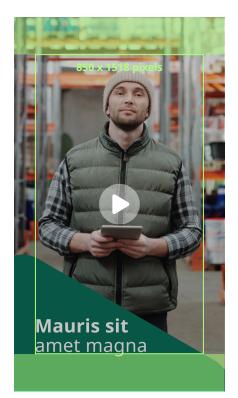
1080 x 1920 pixels



#### Instagram reels

Portrait 9:16 (vertical format) 1080 x 1920 pixels Free space 850 x 1518 pixels Video length max. 60 seconds

1080 x 1920 pixels



# Design guideline **2. LinkedIn**

Detailed information on colors, typography, and design elements can be found in the **Corporate Design Manual.** 

# **P** General recommendations

- Use the recommended file types: jpg, png, or MP4.
- Make sure images do not contain more than 20% text.
- Use authentic images and videos that reflect reality.
- Choose images and videos that convey a positive atmosphere, with a natural, bright ambience in line with our visual style.
- Pay attention to the free space for all formats

# 2.1 The profile

#### **PROFILE PICTURE**

Our LinkedIn page has a distinctive profile picture that shows our Image-Mark in green on a white background. This color scheme makes it easier to identify and position the profile picture so followers can recognize the DEKRA page more readily.

#### **PROFILE COVER PHOTO**

The cover image is the wide, rectangular banner located at the top of the profile page. It forms a visual unit with the profile image and serves as an extension of it. Use images that are consistent with the brand; if text is required, try to incorporate it in a minimalist way by using the Triangle as a text container or eye-catcher.



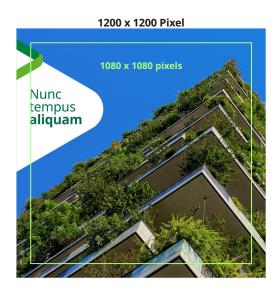


# 2.2 Photos and static posts

**RATIOS AND FREE SPACE** 

#### Image post

**Square 1:1** 1200 x 1200 pixels **Free space** 1080 x 1080 pixels



#### USE AND PLACEMENT OF THE LOGO

For use within DEKRA, the Image-Mark should be used rather than the full DEKRA Logo.

#### VERWENDUNG UND PLATZIERUNG DES CLAIMS

"**On the safe side**" is the central promise of the brand.

The claim is not linked to the Logo. It has a clear and at the same time restrained sender function. The visibility of the claim must be guaranteed. In the case of smaller formats, it must be checked whether the claim is readable. For example, to use the claim on small formats, it can be used as a single post in social media.

The claim **"On the safe side"** should preferably be used worldwide.

Keep the focus of the image and the texts being used within the free space.

#### Images for blog post links

Horizontal format 1200 x 627 pixels Free space 1100 x 527 pixels





The existing national claims, such as **"Alles im grünen Bereich",** retain their validity and can continue to be used if culturally necessary.

The protective space of the claim is the height of one capital letter.

The text color of the claim adapts to the layout accordingly.

# On the safe side Alles im grünen Bereich

#### **Carousel gallery**

The carousel gallery can be used to highlight various services, show details, or tell a story. A multi-page PDF can also be uploaded as a workaround.

Asset (1) should be saved as a gallery next to asset (2). This ensures that the post is displayed correctly and that the slider works as intended.

**Free space** 

1200 x 1200 pixels 1080 x 1080 pixels

Portrait 4:5 **Free space** 1080 x 1350 pixels 950 x 950 pixels







Square 1:1





Asset 1

Asset 2

Asset 3

Asset 1

Asset 3

080x 1080 pixels

\_orem i**psum dolor** 

#### **IMAGERY**

The DEKRA imagery has a realistic look and features natural images. Manipulated or heavily edited images are not used.

Composition: Expressive image structure that creates a sense of depth and is visually appealing. Content: Authentic images and videos that depict reality.

Color scheme: Natural light, no subsequent filters.

#### **Color spectrum**



Dark images Use only when absolutely necessary



#### PHOTOS WITH TEXT

Images with text can use the full range of design elements.

**Elements:** Triangle/DEKRA Shield combination, Triangle in solid colors, Triangle as an image container, DEKRA Shield as an image container, DEKRA Shield and green text box.

**Colors: White background:** dark green Headlines, body text and captions/Sub-Headlines black. **Dark green background:** white Headlines,

Sub-Headlines, and body text.

Font: Noto Sans (see p.8)





sit amet

Maecenas in **porttitor magna** 

#### PHOTOS WITHOUT TEXT

Photos without text can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.



#### **TEXT WITHOUT PHOTOS**

Texts without photos can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.



#### ICONS

Icons are used to represent information or interactions in a simple way. The basic principle of an icon is that viewers can grasp its meaning with

#### DOS

**Line width:** Maintain an even visual weight for all icons with a balanced line width for optimal use in different sizes.

**Corners:** Use a corner radius that is rounded in an even, balanced manner.

Style: Please use icons that have bold outlines.

**Composition:** Use just a few elements with simple shapes and lines for more clarity.

**Color:** Use primary colors and positive or negative on colored backgrounds.

a quick glance. The symbol should therefore be as simple and self-explanatory as possible. Icons should also be recognizable and memorable.

#### **DON'TS**

**Line width:** Do not use icons that look heavier or brighter than other icons of the same size. Lines should not be of different weights, even within the same icon.

**Corners:** Do not mix or use different corner radii or straight corners.

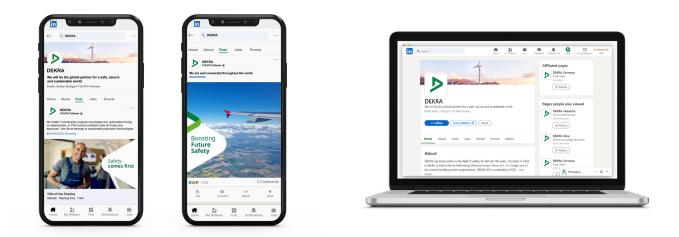
Style: Do not mix and use different styles, such as hand-drawn lines or sketches, isometric, realistic, flat and filled, monochrome, and gradient designs.
Composition: Do not use complex and cumbersome elements in the same icon, and do not use shapes as backgrounds, as this limits readability.
Color: Do not include different colors in outlines or filler.



#### Database: fontawesome.com

Font Awesome offers a wide selection of **free icons**. A **license** is required for access to the **entire database**. If necessary, you can obtain licenses by contacting **corporate-design@dekra.com**.

#### **EXAMPLES OF BEST PRACTICE**



# 2.3 Videos and animated posts

When using the design elements in social media videos, please refer to the design guidelines for static posts.

#### USE AND PLACEMENT OF THE LOGO:

The Logo is only placed at the beginning and end of the video. It does not need to be permanently placed in the image.

#### **GENERAL RECOMMENDATIONS**

- We recommend that you upload the video in the highest possible resolution.
- Please use MP4 and MOV video formats.
- The maximum video size is 5 GB.
- The maximum video length is 240 minutes.
- The maximum frame rate is 30 fps.
- The ideal length for a video is 3 to 60 seconds.
- The recommended data rate/bit rate for posting via Sprout is 5 Mbps (megabits per second).

 Please refer to the Photo and Video
 Guideline (coming soon) for more information on creating videos.

#### CONTENT RECOMMENDATIONS

- Present the brand in the first 3 seconds.
- Share your own content and be approachable.
- Give people a reason to keep watching.
- Design videos so they can be watched with the sound off but impress viewers with the sound on.
   Many people keep the sound off, but there is also a large audience that watches videos with sound.
- Design the video primarily to be viewed on mobile devices.

#### PIXEL RATIOS AND FREE SPACE

#### **Square Video**

**Square 1:1** 1080 x 1080 pixels **Free space** 950 x 950 pixels

### 1080 x 1080 pixels



Portrait video

**Portrait 4:5 (vertical format)** 1080 x 1350 pixels **Free space** 950 x 950 pixels

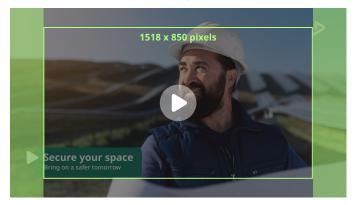
1080 x 1350 pixels



#### Landscape video

**Portrait 16:9 (vertical format)** 1920 x 1080 pixels **Free space** 1518 x 850 pixels

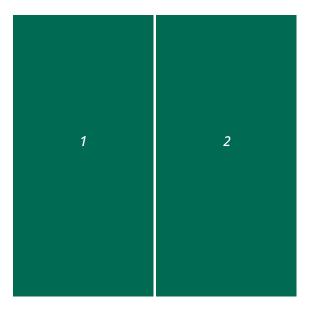
1920 x 1080 pixels



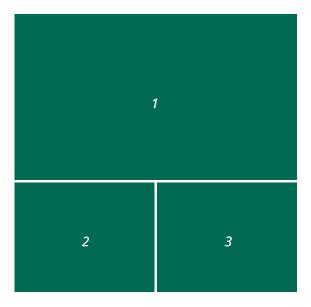
# 2.4 Posts with more than one image

When selecting the images and creating the asset, note that the images are cropped differently depending on the number of images displayed on the feed. This crop itself cannot be changed and is specified by LinkedIn depending on the number of assets. You can specify the sequence when uploading. To ensure a consistent presentation and a smooth progression on the feed, it is advisable to upload all images in the defined 1:1 format when posting multiple images, even if the channel also supports other formats.

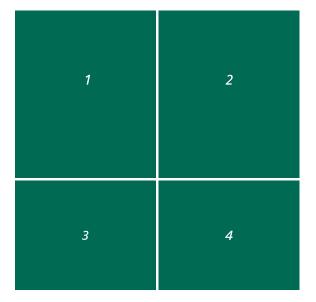
#### Post with two images



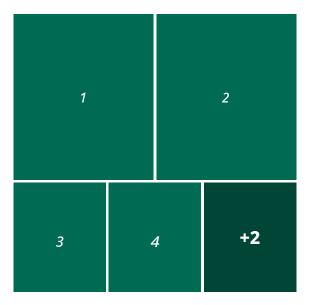
#### Post with three images



#### Post with four images



#### Post with five or more images



# Design guideline **3. Facebook**

Detailed information on colors, typography, and design elements can be found in the **Corporate Design Manual.** 

# **P** General recommendations

- Use the recommended file types: jpg, png, or MP4.
- Make sure images do not contain more than 20% text.
- Note that only 125 characters of text are displayed in the post. The post has to be expanded by the user.
- Use lifestyle images and videos that focus

on people and what they do, as well as providing authentic brand insights.

- Choose images and videos that convey a positive atmosphere, with a natural, bright ambience in line with our visual style.
- Pay attention to the free space for all formats.

# 3.1 The profile

#### **PROFILE PICTURE**

Our Facebook page has a distinctive profile picture that shows our Image-Mark in green on a white background. This color scheme makes it easier to identify and position the profile picture so followers can recognize the DEKRA page more readily.

#### **PROFILE COVER PHOTO**

The cover image is the wide, rectangular banner located at the top of the profile page. It forms a visual unit with the profile image and serves as an extension of it. Use images that are consistent with



320 x 320 pixels

Image-Mark on white background.

the brand; if text is required, try to incorporate it in a minimalist way by using the Triangle as a text container or eye-catcher.



# 3.2 Photos and static posts

#### **RATIOS AND FREE SPACE**

#### Post on feed

Square 1:1 1080 x 1080 pixels Free space 950 x 950 pixels



#### **Carousel gallery ad**

Carousel gallery ads can be used to highlight various services, show details, or tell a story. Asset (1) should be saved as a gallery next to Make sure that main image and text elements are always located within the free space.

#### Feed post in portrait format

Portrait 4:5 (vertical format) 1080 x 1350 pixels Free space 950 x 950 pixels



asset (2). This ensures that the post is displayed correctly and that the slider works as intended.



Asset 1

Asset 2

1200 x 1200 pixels



Square 1:1 1200 x 1200 pixels **Free space** 1080 x 1080 pixels

USE AND PLACEMENT OF THE LOGO

For use within DEKRA, the Image-Mark should be used rather than the full DEKRA Logo.

#### USE AND PLACEMENT OF THE CLAIM

"**On the safe side**" is the central promise of the brand.

The claim is not linked to the Logo. It has a clear and at the same time restrained sender function. The visibility of the claim must be guaranteed. In the case of smaller formats, it must be checked whether the claim is readable. For example, to use the claim on small formats, it can be used as a single post in social media.

The claim **"On the safe side"** should preferably be used worldwide.

#### IMAGERY

**Color spectrum** 

The DEKRA imagery has a realistic look and features natural images. Manipulated or heavily edited images are not used. The existing national claims, such as **"Alles im grünen Bereich",** retain their validity and can continue to be used if culturally necessary.

The protective space of the claim is the height of one capital letter.

The text color of the claim adapts to the layout accordingly.

# On the safe side Alles im grünen Bereich

**Composition:** Expressive image structure that creates a sense of depth and is visually appealing. **Content:** Everyday situations that viewers can identify with and that offer realistic insights into the brand.

Color scheme: Natural light, no subsequent filters.



Use **dark images** only when absolutely necessary.



#### PHOTOS WITH TEXT

Images with text can use the full range of design elements.

**Elements:** Triangle/DEKRA Shield combination, Triangle in solid colors, Triangle as an image container, DEKRA Shield as an image container, DEKRA Shield and green text box.

**Colors: White background:** dark green Headlines, body text and captions/Sub-Headlines black. **Dark green background:** white Headlines, Sub-Headlines, and body text.

**Font:** Noto Sans (see p.8)



#### PHOTOS WITHOUT TEXT

Photos without text can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.







#### **TEXT WITHOUT PHOTOS**

Texts without photos can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.





#### ICONS

Icons are used to represent information or interactions in a simple way. The basic principle of an icon is that viewers can grasp its meaning with

#### DOS

**Line width:** Maintain an even visual weight for all icons with a balanced line width for optimal use in different sizes.

**Corners:** Use a corner radius that is rounded in an even, balanced manner.

Style: Please use icons that have bold outlines.

**Composition:** Use just a few elements with simple shapes and lines for more clarity.

**Color:** Use primary colors and positive or negative on colored backgrounds.

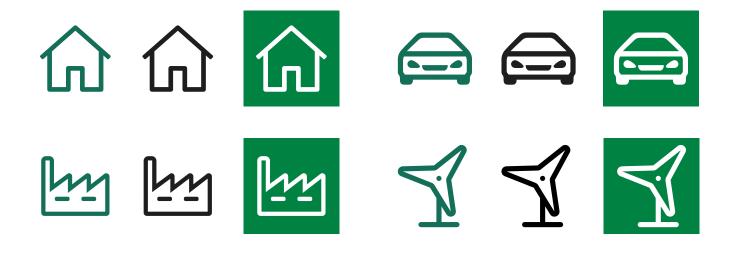
a quick glance. The symbol should therefore be as simple and self-explanatory as possible. Icons should also be recognizable and memorable.

#### **DON'TS**

**Line width:** Do not use icons that look heavier or brighter than other icons of the same size. Lines should not be of different weights, even within the same icon.

**Corners:** Do not mix or use different corner radii or straight corners.

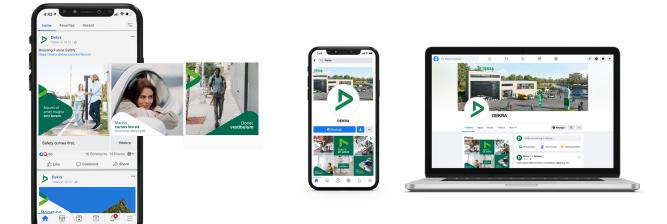
Style: Do not mix and use different styles, such as hand-drawn lines or sketches, isometric, realistic, flat and filled, monochrome, and gradient designs.
Composition: Do not use complex and cumbersome elements in the same icon, and do not use shapes as backgrounds, as this limits readability.
Color: Do not include different colors in outlines or filler.



#### Database: fontawesome.com

Font Awesome offers a wide selection of **free icons**. A **license** is required for access to the **entire database**. If necessary, you can obtain licenses by contacting **corporate-design@dekra.com**.

#### EXAMPLES OF BEST PRACTICE



# 3.3 Videos and animated posts

When using the design elements in social media videos, please refer to the design guidelines for static posts.

#### USE AND PLACEMENT OF THE LOGO:

The Logo is only placed at the beginning and end of the video. It does not need to be permanently placed in the image.

#### **GENERAL RECOMMENDATIONS**

- We recommend that you upload the video in the highest possible resolution.
- Please use MP4 and MOV video formats.
- The maximum video size is 10 GB.
- The maximum video length is 240 minutes.
- The maximum frame rate is 30 fps.
- The ideal length for a video is 3 to 60 seconds.
- The recommended data rate/bit rate for posting via Sprout is 5 Mbps (megabits per second).

 Please refer to the Photo and Video
 Guideline (coming soon) for more information on creating videos.

#### CONTENT RECOMMENDATIONS

- Present the brand in the first 3 seconds.
- Share your own content and be approachable.
- Give people a reason to keep watching.
- Design videos so they can be watched with the sound off but impress viewers with the sound on.
   Many people keep the sound off, but there is also a large audience that watches videos with sound.
- Use captions, hashtags, tags and, if applicable, matching product tags for reels.
- Design the video primarily to be viewed on mobile devices.

the user experience and the story's effectiveness.

In addition, it is important to comply with the mini-

mum size requirements to ensure that the content

is clear and easy to read.

# 3. Facebook

#### **Storys & Reels**

When designing a story on Facebook, it's important to consider the free space so that the content is always within this zone. Otherwise, UI elements can obscure part of the content, negatively impacting

Portrait 9:16 (vertikales Format) 1080 x 1920 Pixel

Schutzraum 850 x 1518 Pixel



1080 x 1920 pixels

#### PIXEL RATIOS AND FREE SPACE

#### Video

Square 1:1 1080 x 1080 pixels Free space 950 x 950 pixels Video length max. 15-30 seconds

#### 1080 x 1080 pixels



#### Facebook stories

Portrait 9:16 (vertical format) 1080 x 1920 pixels Free space 850 x 1518 pixels Video length max. 15 seconds

**Tip:** When using stories, Facebook recommends uploading the source video in the highest resolution available. Stories can be 5–15 seconds long, so make sure you produce content that is strong and engaging to attract the attention of your audience.

#### 1080 x 1920 Pixel



#### Portrait video

Portrait 4:5 (vertical format) 1080 x 1350 pixels Free space 950 x 950 pixels Video length max. 15–30 seconds

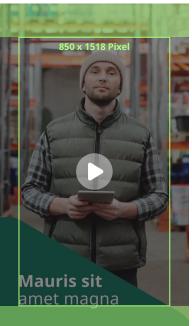
1080 x 1350 pixels



#### Facebook reels

Portrait 9:16 (vertical format) 1080 x 1920 pixels Free space 850 x 1518 pixels Video length max. 60 seconds

**Tip:** To ensure a video is displayed in high quality, Facebook recommends uploading a video with the highest resolution available and a duration of 4–60 seconds. 1080 x 1920 Pixel



# 3.4 Posts with more than one image

When selecting images and creating the asset, note that the images are compiled into different collages when displayed on the feed, depending on the number of images. These collages themselves cannot be modified and are determined by Facebook depending on the number of assets. You can specify the order of the individual images when uploading them. To ensure a consistent presentation and a smooth progression on the feed, it is advisable to upload all images in the defined 1:1 format when posting multiple images, even if the channel also supports other formats.

#### Post with two images



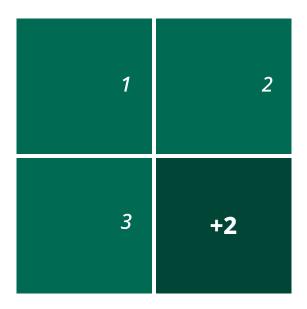
#### Post with four images

1	2
3	4

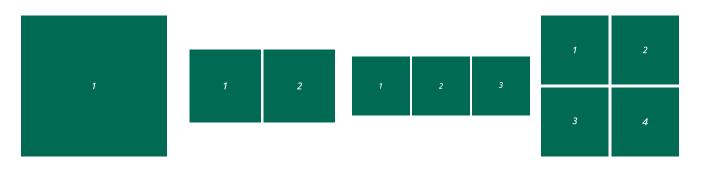
#### Post with three images



#### Post with more than four images



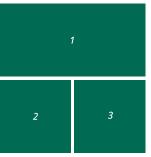
#### Square hero album

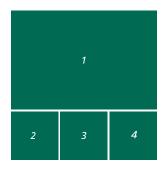


#### Landscape hero album

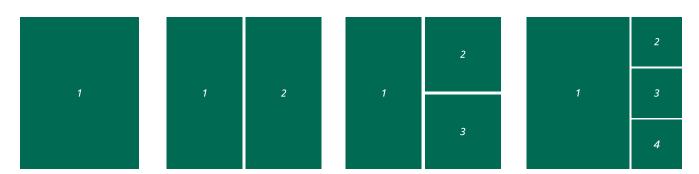








#### Portrait hero album



Detailed information on

colors, typography, and design elements can be found in the

**Corporate Design Manual.** 

# Design guideline **4. Twitter**

Allgemeine Empfehlungen

- Use the recommended file types: jpg, png, or MP4.
- Make sure images do not contain more than 20% text.
- Make sure that you do not exceed the maximum playing time of 2 minutes and 20 seconds for video posts.
- Use authentic images and videos that reflect reality.
- Choose images and videos that convey a positive atmosphere, with a natural, bright ambience in line with our visual style.
- Pay attention to the free space for all formats.

## 4.1 The profile

#### **PROFILE PICTURE**

Our Twitter page has a distinctive profile picture that shows our Image-Mark in green on a white background. This color scheme makes it easier to identify and position the profile picture so followers can recognize the DEKRA page more readily.

#### **PROFILE COVER PHOTO**

The cover image is the wide, rectangular banner located at the top of the profile page. It forms a visual unit with the profile image and serves as an extension of it. Use images that are consistent with



320 x 320 pixels

Image-Mark on white background.

the brand; if text is required, try to incorporate it in a minimalist way by using the Triangle as a text container or eye-catcher.



#### 1500 x 500 pixels

# 4.2 Photos and static posts

#### **RATIOS AND FREE SPACE**

#### Post in square format

**Square 1:1** 1200 x 1200 pixels **Free space** 1050 x 1050 pixels

1200 x 1200 pixels



Keep the focus of the image and the texts being used within the free space.

#### **Portrait format for posts**

**Portrait 4:5 (vertical format)** 1080 x 1350 pixels **Free space** 950 x 950 pixels



1600 x 600 pixels

1500 x 500 pixels

Post in landscape format Size 1600 x 600 pixels Free space 1500 x 500 pixels

#### Site map

Twitter generates an extensive Twitter map when you post a link with an image at the top. The image is then embedded in the tweet in compressed form.

Size 800 x 418 pixels Free space 600 x 318 pixels 800 x 418 pixels



#### USE AND PLACEMENT OF THE LOGO

For use within DEKRA, the Image-Mark should be used rather than the full DEKRA Logo.



"**On the safe side**" is the central promise of the brand.

The claim is not linked to the Logo. It has a clear and at the same time restrained sender function. The visibility of the claim must be guaranteed. In the case of smaller formats, it must be checked whether the claim is readable. For example, to use the claim on small formats, it can be used as a single post in social media.

The claim **"On the safe side"** should preferably be used worldwide.

The existing national claims, such as **"Alles im grünen Bereich",** retain their validity and can continue to be used if culturally necessary.

The protective space of the claim is the height of one capital letter.

The text color of the claim adapts to the layout accordingly.

# On the safe side Alles im grünen Bereich

#### IMAGERY

The DEKRA imagery has a realistic look and features natural images. Manipulated or heavily edited images are not used. **Composition:** Expressive image structure that creates a sense of depth and is visually appealing. **Content:** Authentic images and videos that depict reality.

**Color scheme:** Natural light, no subsequent filters.





Use **dark images** only when absolutely necessary.

#### PHOTOS WITH TEXT

Images with text can use the full range of design elements.

**Elements:** Triangle/Shield combination, Triangle in solid colors, Triangle as an image container, DEKRA Shield as an image container, DEKRA Shield and green text box.

Colors: White background: dark green Headlines, body text, and captions/Sub-Headlines in black. Dark green background: white Headlines, Sub-Headlines, and body text. Font: Noto Sans (see p.8)



#### PHOTOS WITHOUT TEXT

Photos without text can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.



#### **TEXT WITHOUT PHOTOS**

Texts without photos can be combined with design elements to create the brand context. All the above-mentioned design guidelines that do not relate to the use of photos apply.

#### ICONS

Icons are used to represent information or interactions in a simple way. The basic principle of an icon is that viewers can grasp its meaning with

#### DOS

**Line width:** Maintain an even visual weight for all icons with a balanced line width for optimal use in different sizes.

**Corners:** Use a corner radius that is rounded in an even, balanced manner.

Style: Please use icons that have bold outlines.

**Composition:** Use just a few elements with simple shapes and lines for more clarity.

**Color:** Use primary colors and positive or negative on colored backgrounds.

a quick glance. The symbol should therefore be as simple and self-explanatory as possible. Icons should also be recognizable and memorable.

#### **DON'TS**

**Line width:** Do not use icons that look heavier or brighter than other icons of the same size. Lines should not be of different weights, even within the same icon.

**Corners:** Do not mix or use different corner radii or straight corners.

**Style:** Do not mix and use different styles, such as hand-drawn lines or sketches, isometric, realistic, flat and filled, monochrome, and gradient designs. **Composition:** Do not use complex and cumbersome elements in the same icon, and do not use shapes as backgrounds, as this limits readability. **Color:** Do not include different colors in outlines or filler.













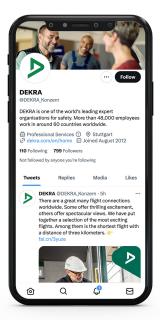
#### Database: fontawesome.com

Font Awesome offers a wide selection of **free icons**. A **license** is required for access to the **entire database**. If required, you can obtain licenses by contacting **corporate-design@dekra.com**.



#### **EXAMPLES OF BEST PRACTICE**





# 4.3 Videos and animated posts

When using the design elements in social media videos, please refer to the design guidelines for static posts.

#### **GENERAL RECOMMENDATIONS**

- We recommend that you upload the video in the highest possible resolution.
- Please use MP4 and MOV video formats.
- The maximum video size is 512 MB.
- The maximum frame rate is 30 fps.

#### CHARACTER LIMITS

Max number: 280 characters

 Please refer to the Photo and Video
 Guideline (coming soon) for more information on creating videos.

#### CONTENT RECOMMENDATIONS

- Present the brand in the first 3 seconds.
- You have 5 seconds or less to capture the attention of your target audience.
- Use strong image material.
- Keep the text of the tweet short and consistent. A concise tweet is the perfect addition to a short video.
- It is important for each video to have a clear emphasis, and your message or call to action should be the only focus. Combining too many topics dilutes the effect.

#### PIXEL RATIOS AND FREE SPACE

#### Square video

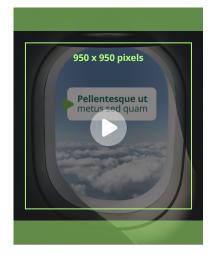
**Square 1:1** 1080 x 1080 pixels **Free space** 950 x 950 pixels



Portrait video

**Portrait 4:5 (vertical format)** 1080 x 1350 pixels **Free space** 950 x 950 pixels

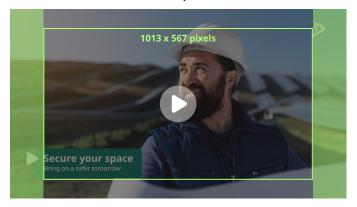
1080 x 1350 pixels



#### Landscape video

**Portrait 16:9 (vertical format)** 1280 x 720 pixels **Free space** 1013 x 567 pixels

1280 x 720 pixels



# 4.4 Posts with more than one image

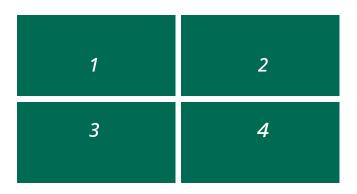
When selecting images and creating the asset, note that the images are cropped and compiled into different collages when displayed on the feed, depending on the number of images. This collage itself cannot be changed and is determined by Twitter depending on the number of assets. You can specify the sequence when uploading. To ensure a consistent presentation and a smooth progression on the feed, it is advisable to upload all images in the defined 1:1 format when posting multiple images, even if the channel also supports other formats. Take into account the automatic crop when the feed is displayed.

#### Post with two images

#### Post with three images



#### Post with four images



# Design guideline 5. YouTube

Detailed information on colors, typography, and design elements can be found in the **Corporate Design Manual.** 

# General recommendations

- When shooting or selecting stock footage, make sure that the material's look matches the specified imagery.
- Think about what you want to express and who your target group is before producing the footage.
- Authentic insights or glossy footage might be a good choice depending on the final product. If you want to embed static images, animate them so that the content looks more vivid.

# 5.1 The profile

#### **PROFILE PICTURE**

Our YouTube page has a distinctive profile picture that shows our Image-Mark in green on a white background. This color scheme makes it easier to identify and position the profile picture so followers can recognize the DEKRA page more readily.

#### **PROFILE COVER PHOTO**

The cover image is the wide, rectangular banner located at the top of the profile page. It forms a visual unit with the profile image and serves as an extension of it. Use images that are consistent with



320 x 320 pixels

Image-Mark on white background.

the brand; if text is required, try to incorporate it in a minimalist way by using the Triangle as a text container or eye-catcher.



#### 2048 x 1152 Pixel

## 5. YouTube

#### THUMBNAIL

Thumbnails are usually the first thing the viewer sees. Make sure that the thumbnail is visually appealing and expressive – faces and additional text are a great way of attracting viewers' attention. 1280 x 720 pixels

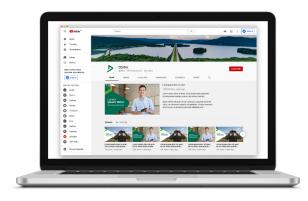


\*Minimum size





#### **EXAMPLES OF BEST PRACTICE**





46

## 5. YouTube

# 5.3 Videos and animated posts

YouTube is the place to go for more complex video projects. Unlike on the other social media platforms, viewers are prepared to watch longer videos. With these viewing habits comes a higher demand on the design of the videos. You will find all the information you need from planning to distribution in the Photo and Video Guideline, covering everything from the correct use of graphic elements such as lower thirds to filming permission.

Please refer to the **Photo and Video Guideline (comng soon)** for further information on creating videos.

#### CONTENT RECOMMENDATIONS

- Use YouTube for image films, interviews, or explanatory films, for example.
- The video should start off with an opener introducing the world of DEKRA.
- Use compelling imagery.

#### **GENERAL RECOMMENDATIONS**

- We recommend that you upload the video in the highest possible resolution.
- Please use the MOV, MPEG4, and MP4 video formats.
- The maximum file size is 128 GB or 12 hours.
- The image format is 16:9.
- Recommended sizes are: 1280 x 720 pixels (720p), 1920 x 1080 pixels (1080p), 2560 x 1440 pixels (1440p) and 3840 x 2160 pixels (2160p).

# 5. YouTube

#### USE AND PLACEMENT OF THE CLAIM

"**On the safe side**" is the central promise of the brand.

The claim is not linked to the Logo. It has a clear and at the same time restrained sender function. The visibility of the claim must be guaranteed. In the case of smaller formats, it must be checked whether the claim is readable. For example, to use the claim on small formats, it can be used as a single post in social media.

The claim **"On the safe side"** should preferably be used worldwide.

#### IMAGERY

The DEKRA imagery has a realistic look and features natural images. Manipulated or heavily edited images are not used. The existing national claims, such as **"Alles im grünen Bereich",** retain their validity and can continue to be used if culturally necessary.

The protective space of the claim is the height of one capital letter.

The text color of the claim adapts to the layout accordingly.

# On the safe side Alles im grünen Bereich

**Composition:** Expressive image structure that creates a sense of depth and is visually appealing. **Content:** Authentic images and videos that depict reality.

**Color scheme:** Natural light, no subsequent filters.



#### **Color spectrum**



#### DEKRA e.V.

Handwerkstrasse 15 70565 Stuttgart Germany corporate-design@dekra.com **dekra.com** 

Subject to change Brand Management – 07/2023